

These interviews were held in hospitals rooms with families who had spent lots of time there and have been greatly effected by the Child Life Specialists working there. Due to confidentiality I was unable to record these interviews.

Prepared questions:

1. Do you feel the Child Life Specialists that work here have helped calm and relax your child during the time they have been in the hospital?
2. Have they helped educationally throughout your time here?
3. Have they made you feel at home?
4. What is the biggest way they have helped you and your family?

Family 1:

1. "The Child Life Specialists working here have helped tremendously with my daughters fear of hospitals, cat scans, and x-rays."
2. "They always are bringing in educational games and activities for her to play with and it has never been a sad environment for her or our younger son to be in."
3. "This hospital has never seemed scary for our family. They make sure we are comfortable every time we come in."
4. "As she go sick we had to come in and get lots of tests done and many scans and x-rays. She was terrified and they told us that she would have to be put under anesthesia and we were scared about that along with her. One of the Child Life Specialists father made a Barbie six x-ray and cat scan machine for the dolls and my daughter and after seeing that the doll wasn't scared she was perfectly fine. With all the tests taken we saved lots of money just from the help of the Specialists and their brilliant ideas."

Family 2:

1. "We have spent so much time in the hospital over the past two months and without the Specialists here helping play and calm my son it would be so much more stressful than it seems."
2. "He's younger and always wanting to be with me (mother), but with the tablets they bring in for him to play with are educational."
3. "They have made the hospital feel like home to us by always making sure we have everything that is needed to make him feel better."
4. "The biggest way they have helped me out is they are always willing to come in here and just sit with him for my husband or I to get some fresh air, make phone calls, or just have a little break from the room. Just by the ten to twenty minutes is just enough for us to get some fresh air. Another would be how they help him with he has to be away from me to get X-rays. He never usually wants to leave my (mother) side and he's made it out just fine when he's had to get X-rays done."